Access code is available inside the back of the book. This step-by-step, highly visual text provides a comprehensive introduction to managing and maintaining computer hardware and software. Written by best-selling author and educator Jean Andrews, A+ GUIDE TO MANAGING AND MAINTAINING YOUR PC closely integrates the CompTIA A+ Exam objectives to prepare you for the 220-801 and 220-802 certification exams. The new Eighth Edition also features extensive updates to reflect current technology, techniques, and industry standards in the dynamic, fast-paced field of PC repair. Each chapter covers both core concepts and advanced topics, organizing material to facilitate practical application and encourage you to learn by doing. Supported by a wide range of supplemental resources to enhance learning--including innovative tools, interactive exercises and activities, and online study guides--this proven text offers an ideal way to prepare you for success as a professional PC repair technician.

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Customer Reviews
The "A+ Guide to Managing and Maintaining Your PC" is a cumbersome, badly written, tree. I say tree because I’m pretty sure it took an entire tree to print all 1200+ pages. As a book, it’s a bit of a bloated nightmare. Thankfully it’s written in English, a language I speak, so the content is eventually digestible and leads to something resembling learning. One of the most jarring aspects of this book is the scatterbrained approach to teaching the material. Chapters will begin discussing one topic, then bunny-trail into something completely unrelated (for instance, the Customer Service chapter
inexplicably transitions to Customizing PC Hardware. Because that makes sense.). It seems to me that Ms. Andrews chose a topic to cover, then sat down to write about it, likely without an outline, possibly with a goal, probably half asleep. The paragraphs are often poorly written, disorganized, and in desperate need of an editor with ready access to the delete key. It should be noted that every time Ms. Andrews talks in the first person (occasionally about her children), it makes me seriously consider the merits of the ancient Japanese ritual of seppuku. Seriously, who uses first person in a textbook? Nobody? Yeah. One thing I do find interesting, though, is Ms. Andrews apparent love of George RR Martin. Not because she references Game of Thrones (though this would be a marked delight), but because she apparently cannot part with a single !#$%^ing sentence that she writes. Like they’re just the best thing ever committed to paper, her audience’s attention span be damned. Here’s a quick example from the textbook, chosen at random: “The Windows installation process usually has no problems connecting to the network and the Internet without your help.

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